

CONTRACT OPPORTUNITY ANNOUNCEMENT

Contract Type:

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|-------------------------------------|-------------------------------|
| <input checked="" type="checkbox"/> | Professional Service Contract |
| <input type="checkbox"/> | Construction Contract |
| <input type="checkbox"/> | Service Contract |
| <input type="checkbox"/> | Material Requirement |
| <input type="checkbox"/> | Other |

Opportunity Summary:

Contract Opportunity Title:	RFP 224172 – Evaluation for the CHANGES Program
Request For:	Request For Proposal (RFP)
Estimated Contract Value:	\$175,000 over 1 Year
Work Location:	Across PG&E, SCE, SCG, and SDG&E service territories
Response Due Date:	Register interest no later than November 20, 2024, 3:00 PM PT. RFP tentative release date: October 23, 2024. RFP responses due November 20, 2024, at 3:00 PM PT.
NAICS Code / Size Standard	541690/\$19M

Contract Opportunity Announcement (COA) Description:

Background:

Pacific Gas and Electric Company (www.pge.com), a subsidiary of PG&E Corporation, is one of the largest combined natural gas and electric energy companies in the United States. Based in Oakland with more than 23,000 employees, the company is the primary natural gas and electric service provider for Northern and Central California. The company's 70,000-square-mile service area stretches from Eureka to the north to Bakersfield and from the Pacific Ocean in the west to the Sierra Nevada. PG&E delivers some of the nation's cleanest energy to 16 million people.

Contract Opportunity Description:

On behalf of the California Investor-Owned Utilities (IOUs), Pacific Gas and Electric Company (PG&E) is conducting this solicitation to select a Bidder(s) to develop and implement an evaluation of the Community Help and Awareness of Natural Gas and Electricity Services (CHANGES) program. Started as a pilot in 2011, the CHANGES program delivers in-language services to Limited-English Proficient (LEP) customers of the four IOUs, through a statewide network of 25 participating Community-Based Organizations. The program offers individualized case assistance, education, and outreach to help LEP customers manage their natural gas and electricity services. The evaluation will address two main objectives:

- Perform a benchmarking analysis on the CHANGES program and compare services and offerings to similar programs administered by other jurisdictions and/or existing within the IOUs.
 - Conduct a market profile analysis to understand if the current program design and implementation approach is sufficient to meet customer needs or if modifications may be required.
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Supply Chain Responsibility Considerations:

The selected Bidder is expected to align with PG&E's Supply Chain Responsibility policies and procedures. Bidder's will be asked to provide a detailed description of their internal, specific supply chain responsibility program and practices related to supplier diversity, environmental sustainability and ethical business conduct.

Conduct Requirements:

PG&E requires its Supplier's, their employees, subcontractors, and sub-suppliers, comply with the principles and standards in PG&E's Supplier Code of Conduct when providing goods and services to PG&E. Please review its obligations at:

<http://www.pgecorp.com/corp/about-us/compliance-ethics/program/third-party-code-conduct.page>

How to Respond:

Bidders interested in participating in this COA must:

- Register in the Wood Mackenzie/PowerAdvocate event, by November 20, 2024, at:
<https://www.poweradvocate.com/pR.do?okey=224172&pubEvent=true>
- RFP response due date is November 20, 2024, by 3 PM PST.

For Additional Inquiries, you must be registered in the Wood Mackenzie/Power Advocate access (see registration link above) and submit your questions using the event messaging system.
