

CONTRACT OPPORTUNITY ANNOUNCEMENT

Contract Type:

- Professional Service Contract
 Construction Contract
 Service Contract
 Material Requirement
 Other

Opportunity Summary:

Contract Opportunity Title: RFP 219618 – Evaluation for the Community-Based Organization Arrears Case Management Pilot Program
Request For: Request For Proposal (RFP)
Estimated Contract Value: \$700,000 over 3 Years
Work Location: Across PG&E, SCE, SCG and SDG&E service territories
Response Due Date: Register interest no later than July 11, 2024, 3:00 PM PT.
RFP tentative release date: June 13, 2024.
RFP responses due July 12, 2024, at 3:00 PM PT.
NAICS Code / Size Standard 541690/\$16.5M

Opportunity Description:

Background:

Pacific Gas and Electric Company (www.pge.com), a subsidiary of PG&E Corporation, is one of the largest combined natural gas and electric energy companies in the United States. Based in Oakland with more than 23,000 employees, the company is the primary natural gas and electric service provider for Northern and Central California. The company's 70,000-square-mile service area stretches from Eureka to the north to Bakersfield in the south and from the Pacific Ocean in the west to the Sierra Nevada in the east. PG&E delivers some of the nation's cleanest energy to 16 million people.

The California Public Utilities Commission in Decision 24-02-046 approved the implementation and evaluation of the Community-Based Organization (CBO) Arrears Case Management Pilot Program (Pilot). The purpose of the CBO Pilot is to reduce arrearages and level of residential energy service disconnections by PG&E, Southern California Edison Company, San Diego Gas & Electric Company, and Southern California Gas Company, collectively the Investor-Owned Utilities (IOUs). Each IOU will oversee its own CBO Pilot in their service territory and collaborate to maintain statewide consistency to the extent possible. Evaluation of the CBO Pilot will be conducted on a statewide basis and is expected to leverage an embedded evaluation framework to optimize learning and continuous program improvements.

Contract Opportunity Description:

On behalf of the IOUs, PG&E is conducting this solicitation to select a Bidder(s) to develop and implement the evaluation of the CBO Pilot to assess if the case management is effective. Specifically, to determine if the CBO Pilot has impact in reducing arrearages and level of disconnections, if its quantitative and qualitative benefits sufficiently outweigh costs to warrant expansion, and if scale expansion is warranted. The CBO Pilot evaluation tasks will include:

- Develop evaluation plan and assess experimental design.
- Devise quasi-experimental design for evaluation.
- Determine metrics and set up data collection.
- Document processes and recommend improvements.
- Quantify impacts and conduct cost-benefit analysis.

Supply Chain Responsibility Considerations:

The selected supplier is encouraged to align with PG&E's Supply Chain Responsibility policies and procedures. The supplier will be asked to provide a detailed description of their internal, specific supply chain responsibility program and practices related to supplier diversity, environmental sustainability, and ethical business conduct.

Conduct Requirements:

Suppliers, as well as their employees, subcontractors, and sub-suppliers, must adhere to the principles and standards outlined in our Supplier Code of Conduct as they provide goods and services to PG&E. Review Code and understand its obligations here:

<http://www.pgecorp.com/corp/about-us/compliance-ethics/program/third-party-code-conduct.page>

How to Respond:

Bidders interested in participating in this Contract Opportunity must:

- Register in the Wood Mackenzie/PowerAdvocate event, by July 11, 2024, at:
<https://www.poweradvocate.com/pR.do?okey=219618&pubEvent=true>
- RFP response due date is July 12, 2024, by 3 PM PST.

If Additional Questions, contact by registering for Wood Mackenzie/Power Advocate access (see registration link above) and submit questions using the event messaging system.
